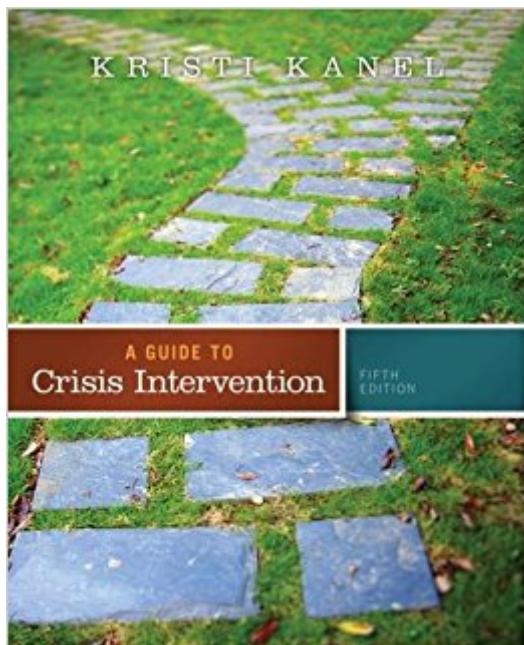


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# A Guide To Crisis Intervention (with CourseMate Printed Access Card)



## **Synopsis**

This practical nuts-and-bolts guide provides readers with the skills necessary to handle any crisis situation. The book utilizes the comprehensive ABC Model of Crisis Intervention, which can be used as effectively for day-to-day interactions as for emergency situations. A GUIDE TO CRISIS INTERVENTION, 5th Edition addresses such crises as drug abuse, secondary PTSD, crisis worker burnout, AIDS, suicide, death and dying, Alzheimer's, and victimization and abuse.

## **Book Information**

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## **Customer Reviews**

I have been in the field for twenty years. Asked to teach a course to students at a nearby university, I ordered this book! I find that it is very readable and interesting and very much like the work I have been doing for the last two decades! Students will learn first hand information of what makes up crisis work, and become familiar with the many facets of crisis work. Down to earth writing and very real case scenarios! Excellent resource!

This book is well organized and easy to read. I am the director of a domestic/sexual violence crisis center, and we are using pieces of this book as the foundation for staff/volunteer foundational training. Some of the information like the cycle of domestic violence relationships is a little outdated, but the book is still good. (And we still teach the cycle as an option of what an abusive relationship MAY look like, just not as the Golden standard of all abusive relationships).

I am working on certification in crisis management, and this book is a commonly used one in 101

level classes. It's comprehensive, clear and engaging, while never being too remedial. I am actually really surprised at how readable it is. I mean, it's hardly something you'd get for pleasure reading--but it is definitely interesting and the author balances a warm, conversational tone with some abstract, painful, and complicated topics. I think there's much more that can be said on the necessity of cultural competency to triage, but I also get that the author cannot cover every single thing, and that can be a whole book in and of itself.

We had to read this for my class and I enjoyed this book. It helps you realize what to do and not to do when someone is going through a crisis. There are many kinds of Crises and this book will give you knowledge on them.

This book is really great. I had to get it for school and still find myself referencing it now and again. There is a great section for suicide assessment written in a quick easy to understand format. Highly recommend for those in the helping profession that may be dealing with clients in crisis.

I had to purchase this book for my master's level Social Work class. While I'm not that impressed with the instructor I have, the book is really educational but not in that normal "boring textbook" way...The chapters are practical and easy to read. There is a lot of wonderful case examples and role-play ideas. I'm learning more from the book than I am my class! I will be keeping this book at the end of my semester. There is a lot of useful information for anyone whom might deal with persons in crisis.

The content of this textbook is solid and easy to understand. It's a good intro to crisis intervention. However, it seems like virtually every page has at least one typo or error. This is so distracting and unprofessional - if a publisher is going to charge this much, the book ought to be pretty flawless in my opinion. On page 103 for example, there are three mistakes. 1. "Family counseling is an effective style for Latinso..." (should be "Latinos") 2. "...and act out through joing gangs..." (should be "joining") 3. "This expression of affect(emotion)may allow them..." (no space on either side of the parenthesis) I can and do ignore the occasional typo in textbooks all the time, but this book goes well beyond the occasional and has become extremely annoying. I'm finding it difficult now to concentrate on the information because I'm constantly waiting for the next typo. Whoever edited this should be fired. Grrrrrr.

Cons: that says it is available on Kindle, however, this isn't completely true. For example: it is not available on the Kindle Paperwhite or the Kindle Keyboard. The only Kindle so far is the Kindle Fire, and there are no problems with it on this device. As another reviewer has mentioned, it isn't available for Windows 8 computers. I have had no problems with it downloading to a MacBook Pro or to an iPad. Pros: The book itself is one of the best on this topic, very thorough, and very student friendly.

The ABC Model is very hands-on, easy to learn, and easily applied to a wide variety of crises situations in the field. Each chapter has a short quiz that helps one to focus on the material presented in the chapter. At the end of each chapter is a list of key terms which are great for review. Chapters 4-12 have case vignettes to role-play with suggested helpful comments (educational statements, validation statements, reframes, etc).

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